



# Customer complaint form

## Customer Information (buyer):

Customer Name: \_\_\_\_\_  
Customer Address: \_\_\_\_\_  
Customer Phone: \_\_\_\_\_  
E-mail: \_\_\_\_\_

## Supplier Information (producer):

Petit Lulu s.r.o. IČ: 03659054  
Ladova 199/20, 466 05 Jablonec nad Nisou,

Email: [complaints@petitlulu.cz](mailto:complaints@petitlulu.cz),  
Telefon: +420 702 154 400

Invoice Number: \_\_\_\_\_

Date of Purchase (optional): \_\_\_\_\_

Product Name(s) (as written in the Invoice):

Complaint Details (description of the problem):

## Product Maintenance by the Final Customer:

Washing Machine Temperature: \_\_\_\_\_ °C      Washing Machine Spin Speed: \_\_\_\_\_ RPM

Way of Drying: \_\_\_\_\_

Tumble Dryer Program (if applicable): \_\_\_\_\_

Used Washing or other Detergent: \_\_\_\_\_

Velcros Fastened to its Counterparts when washing:                      YES                      NO

Absorbent parts put under the Covers (if applicable):

SIO basic START

SIO basic PLUS

Prefolds

Other (please specify) : \_\_\_\_\_

\_\_\_\_\_  
Date:

\_\_\_\_\_  
Signature: